

ALRM Terms of Service

Effective Date: January 1, 2026

Last Updated: January 1, 2026

Plain English Summary: ALRM is a tool to help you detect sounds, but it is **not** a replacement for professional safety equipment or 911. Your audio stays private on your device. By using this app, you agree to these terms, including resolving disputes through arbitration rather than a courtroom.

Welcome to ALRM! These Terms of Service ("Terms") form a legal agreement between you and ALRM, LLC ("ALRM," "we," or "us") governing your access to our mobile applications and website. **By using ALRM, you accept and agree to be bound by these Terms.**

CRITICAL SAFETY NOTICE

ALRM IS AN INFORMATIONAL TOOL ONLY. IT IS NOT:

- A replacement for 911 or emergency services.
- A substitute for working smoke detectors, fire alarms, or other safety equipment.
- A guarantee that all emergency sounds will be detected.
- A medical device or life-safety system.

TECHNICAL DEPENDENCIES: ALRM's performance depends entirely on your device's hardware (microphone), battery levels, and the permissions you grant the app (Location, Microphone, and Notifications). Environmental factors like background noise, acoustics, or physical obstructions may prevent sound detection.

1. What ALRM Does

ALRM uses artificial intelligence to identify specific emergency sounds (such as fire alarms, gunshots, and sirens) and send visual and haptic alerts to your device.

- **ALRM Zones:** Detection is only active within designated "ALRM Zones".
- **Accessibility:** Designed to enhance environmental awareness for Deaf and Hard of Hearing users.
- **No Dispatch:** We do not monitor your location for emergencies or dispatch help.

2. Eligibility & Accounts

- **Age:** You must be at least 13 years of age to use the Services. If you are under 18, you must have parental consent.
- **Account Creation:** Required for managing multiple zones or premium features.
- **Termination:** You may delete your account at any time via app settings.

3. Privacy & Audio Processing

- **On-Device Processing:** All sound detection happens on your device.
- **No Recording:** ALRM does **not** record, store, or transmit audio files.
- **Data Usage:** We log detection timestamps and sound types to improve the service, as detailed in our [Privacy Policy](#).

4. ALRM Zones & Fees

- **Home Zones (Free):** Individual users may create one free zone at their home address.
- **Business Zones (Paid):** Organizations pay for Business Zones. Access to these zones is free for individual users while the organization's subscription is active.
- **Outside Zones:** ALRM does not listen for sounds outside of designated zones to save battery and protect privacy.

5. Acceptable Use

You agree not to attempt to reverse engineer the ALRM software, use the service for illegal purposes, or interfere with other users' access.

6. Disclaimers and Limitations of Liability

AS-IS SERVICE: ALRM is provided "AS IS" without warranties of any kind. We do not warrant that detection will be 100% accurate or uninterrupted.

LIMITATION OF LIABILITY: To the maximum extent permitted by law, ALRM, LLC shall not be liable for personal injury, death, or property damage resulting from missed alerts, false positives, or failure to detect sounds. Our total liability shall not exceed \$100 or the amount you paid us in the last 12 months.

7. Dispute Resolution (Arbitration)

YOU AND ALRM AGREE THAT ANY DISPUTE WILL BE RESOLVED THROUGH BINDING ARBITRATION, NOT IN COURT.

- **Governing Law:** Laws of the State of Maine, USA.
- **Class Action Waiver:** You waive your right to participate in a class action lawsuit.
- **Opt-Out:** You may opt out by emailing support@getalrm.com within 30 days of your first use of the app.

8. Changes to Terms

We may update these Terms at any time. Continued use of ALRM after changes constitutes acceptance.

9. Contact Us

Email: support@getalrm.com

Mail: ALRM, LLC, Portland, Maine, USA